	(1)			
1	KAMALA D. HARRIS			
2	Attorney General of California JAMES M. LEDAKIS			
3	Supervising Deputy Attorney General NICOLE R. TRAMA			
	Deputy Attorney General			
4	State Bar No. 263607 110 West "A" Street, Suite 1100			
5	San Diego, CA 92101			
6	P.O. Box 85266 San Diego, CA 92186-5266			
7	Telephone: (619) 645-2143 Facsimile: (619) 645-2061			
Ì	Attorneys for Complainant			
8	BEFOR	ETHE		
. 9	BOARD OF REGISTERED NURSING			
10	DEPARTMENT OF CONTROL STATE OF CONTROL			
11				
		Case No. 2013-298		
12	In the Matter of the Accusation Against:	OAH Case No. 2012100758		
13	ALFREDO VILLAGRACIA RUIZ			
14	9522 Carroll Canyon Road, #121 San Diego, CA 92126	ACCUSATION		
15	Registered Nurse License No. 673160			
16				
.	Respondent.			
17				
18	Complainant alleges:			
19	PAR	ΓIES		
20	1. Louise R. Bailey, M.Ed., RN (Compl	ainant) brings this Accusation solely in her		
21	official capacity as the Executive Officer of the Board of Registered Nursing, Department of			
. 22	Consumer Affairs.			
23	2. On or about February 7, 2006, the Board of Registered Nursing issued Registered			
24	Nurse License Number 673160 to Alfredo Villagracia Ruiz (Respondent). The Registered Nurs			
25	License was in full force and effect at all times relevant to the charges brought herein and will			
26	expire on October 31, 2013, unless renewed. On November 13, 2012, pursuant to the Stipulated			
27.	Order for Interim Suspension of License Pursuant to Business and Professions Code Section 494			
28	Respondent's license was suspended.			

JURISDICTION

- 3. This Accusation is brought before the Board of Registered Nursing (Board), Department of Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated.
- 4. Section 118, subdivision (b), of the Code provides that the suspension, expiration, surrender, or cancellation of a license shall not deprive the Board/Registrar/Director of jurisdiction to proceed with a disciplinary action during the period within which the license may be renewed, restored, reissued or reinstated.
- 5. Section 2750 of the Business and Professions Code ("Code") provides, in pertinent part, that the Board may discipline any licensee, including a licensee holding a temporary or an inactive license, for any reason provided in Article 3 (commencing with section 2750) of the Nursing Practice Act.
- 6. Section 2764 of the Code provides, in pertinent part, that the expiration of a license shall not deprive the Board of jurisdiction to proceed with a disciplinary proceeding against the licensee or to render a decision imposing discipline on the license. Under section 2811(b) of the Code, the Board may renew an expired license at any time within eight years after the expiration.

STATUTORY PROVISIONS

7. Section 726 of the Code states:

The commission of any act of sexual abuse, misconduct, or relations with a patient, client, or customer constitutes unprofessional conduct and grounds for disciplinary action for any person licensed under this division, under any initiative act referred to in this division and under Chapter 17 (commencing with Section 9000) of Division 3.

8. Section 2761 of the Code states:

The board may take disciplinary action against a certified or licensed nurse or deny an application for a certificate or license for any of the following:

(a) Unprofessional conduct, which includes, but is not limited to, the following:

(1) Incompetence, or gross negligence in carrying out usual certified or licensed nursing functions.

REGULATORY PROVISIONS

9. California Code of Regulations, title 16, section 1442, states:

As used in Section 2761 of the code, 'gross negligence' includes an extreme departure from the standard of care which, under similar circumstances, would have ordinarily been exercised by a competent registered nurse. Such an extreme departure means the repeated failure to provide nursing care as required or failure to provide care or to exercise ordinary precaution in a single situation which the nurse knew, or should have known, could have jeopardized the client's health or life.

10. California Code of Regulations, title 16, section 1443, states:

As used in Section 2761 of the code, 'incompetence' means the lack of possession of or the failure to exercise that degree of learning, skill, care and experience ordinarily possessed and exercised by a competent registered nurse as described in Section 1443.5.

11. California Code of Regulations, title 16, section 1443.5 states:

A registered nurse shall be considered to be competent when he/she consistently demonstrates the ability to transfer scientific knowledge from social, biological and physical sciences in applying the nursing process, as follows:

- (1) Formulates a nursing diagnosis through observation of the client's physical condition and behavior, and through interpretation of information obtained from the client and others, including the health team.
- (2) Formulates a care plan, in collaboration with the client, which ensures that direct and indirect nursing care services provide for the client's safety, comfort, hygiene, and protection, and for disease prevention and restorative measures.
- (3) Performs skills essential to the kind of nursing action to be taken, explains the health treatment to the client and family and teaches the client and family how to care for the client's health needs.
- (4) Delegates tasks to subordinates based on the legal scopes of practice of the subordinates and on the preparation and capability needed in the tasks to be delegated, and effectively supervises nursing care being given by subordinates.
- (5) Evaluates the effectiveness of the care plan through observation of the client's physical condition and behavior, signs and symptoms of illness, and

reactions to treatment and through communication with the client and health team members, and modifies the plan as needed.

(6) Acts as the client's advocate, as circumstances require, by initiating action to improve health care or to change decisions or activities which are against the interests or wishes of the client, and by giving the client the opportunity to make informed decisions about health care before it is provided.

COST RECOVERY

12. Section 125.3 of the Code provides, in pertinent part, that the Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

FACTS

Golden Touch III

- 13. In August 2010, Respondent was employed as a registered nurse at Golden Touch III, a residential nursing care facility for the elderly, located in San Diego, and owned and operated by registered nurse Russel T. On August 23, 2010, Respondent was in charge of providing nursing care to the patients at Golden Touch III. On August 23, 2010, an investigator from the California Department of Social Services inspected Golden Touch III. Upon inspection, the inspector discovered that the conditions in the facility were unsafe and inappropriate in that the temperature was too high, there were electrical problems, the staff in the facility could not communicate in English, and two of the patients in the facility required a higher level of care than what was being provided.
- 14. The investigator also discovered that Respondent had assumed the medical care of two patients who required 24 hour skilled nursing or intermediate care, which were beyond the capability and licensure of Golden Touch III. However, Respondent did not review the physician's reports for either patient prior to assuming care. Respondent did not even know the medical conditions of the two patients and he allowed a non-medical professional to provide medical care, including trachea suction and G-tube feeding, to one of the patients. Respondent also did not know where the diabetic supplies were located even though he was caring for a

13

14 15 16

18 19

17

20 21

22 23

24

25 26

27

28

patient who required diabetic care. Both patients were non-communicative and had to be transported from the facility to a hospital by ambulance for appropriate care.

On September 4, 2012, the California Department of Social Services, Community Care Licensing issued an Order to Individual of Immediate Exclusion From Any Facility Prohibited Positions or Employment, prohibiting Respondent from being physically present or employed by any facility licensed or certified under the jurisdiction of the Community Care Licensing Division, or from having contact with clients in such a facility. The Order was based on the determination that Respondent's "continued employment or future contact with clients or presence in any child day care or residential facility licensed by the California Department of Social Services constitutes a threat to the health and safety of the clients in care."

Maria B.

- In or about early 2011, Respondent and another registered nurse, Russel T. were 16. employed as registered nurses by AMS Homecare Solutions. In February and March 2011, Respondent and Nurse Russel were assigned to provide nursing care and treatment to Maria B., whose family contracted with AMS Homecare Solutions. In February 2011, Maria B., was a 98 year old disabled female patient, who required around the clock in-home medical care to treat a number of debilitating medical problems, including a stroke that resulted in the immobility of her right arm and leg, congestive heart failure, the need for a tracheotomy, and difficulty with speaking. However, she retained many of her cognitive abilities, including an awareness of her surroundings and recognition of family members.
- In order to protect her property and ensure her safety, Maria B.'s family installed several video surveillance cameras throughout the home in 2008. Maria B.'s grandson installed two motion censored cameras in Maria B.'s bedroom, one camera which displayed close-up black and white footage of Maria B.'s bed and nearby surroundings, and one camera that provided an expanded view of the bedroom, which displayed colored footage. Both of the surveillance cameras in Maria B.'s bedroom were maintained in proper working order and recorded the activities of the nurses caring for Maria B.

- 18. The video surveillance cameras in Maria B.'s bedroom revealed that from February 27, 2011 to March 11, 2011, Respondent and Nurse Russel engaged in repeated lewd sexual acts with each other in front of and next to Maria B. Specifically, Nurse Russel groped, fondled, and stroked Respondent's genitals multiple times within close proximity to Maria B.'s bed on February 27, 2011, February 28, 2011, March 3, 2011, March 4, 2011, March 8, 2011, March 9, 2011, March 10, 2011, and March 11, 2011. Maria B. was awake during many of these instances.
- 19. On March 3, 2011, Nurse Russel exposed Respondent's bare penis in Maria B.'s presence. On March 3, 2011, Respondent entered Maria B.'s bedroom bare-chested and wore only a towel in her bedroom. On March 3, 2011 and March 11, 2011, Respondent held Maria B.'s hand while Nurse Russel groped and stroked Respondent's genitals. During one of those incidents on March 11, 2011, Maria B. swatted her hand at Respondent and Nurse Russel, and appeared to be distressed by Respondent's sexual misconduct.
- 20. The video surveillance footage also showed that Respondent provided minimal nursing care to Maria B. and repeatedly ignored her. On more than one occasion, Respondent slept, watched television, and used his cellular telephone, instead of caring for Maria B.
- 21. On March 4, 2011, Respondent and Nurse Russel bathed Maria B. in front of an open window, exposing her nude body. On March 4, 2011, Respondent and Nurse Russel cleaned Maria B.'s trachea tubing using unsterile conditions. On March 7, 2011, Respondent and Nurse Russel covered Maria B.'s eyes for over thirty minutes and utilized a glove restraint on her left hand, even though Maria B. did not have physician orders for restraints.
- 22. Approximately two weeks after Respondent and Nurse Russel began caring for Maria B., Maria B.'s daughter received a report from a caregiver that Respondent and Nurse Russel had closed Maria B.'s bedroom door during the night. Maria B.'s daughter then watched the surveillance videos, depicting Respondent's sexual misconduct and lack of care for Maria B. Maria B.'s daughter immediately contacted AMS and asked that Respondent and Nurse Russel do not return to care for Maria B. and filed a complaint with the Board of Registered Nursing.

FIRST CAUSE FOR DISCIPLINE

(Gross Negligence)

- 23. Respondent is subject to disciplinary action for unprofessional conduct under section 2761(a)(1) of the Code in that Respondent was grossly negligent as follows:
- a. Respondent repeatedly failed to provide nursing care to his patients at Golden Touch III which, under similar circumstances, would have ordinarily been provided by a competent registered nurse, when he failed to transfer or obtain physician orders to transfer patients who needed a higher level of care than offered by Golden Touch III and when he failed to review physician orders prior to assuming care for his patients, as is set forth in paragraphs 13 through 15 above, which are incorporated herein as though set forth in full.
- b. Respondent repeatedly failed to provide care or exercise ordinary precaution which he knew or should have known could have jeopardized Maria B.'s health, when he engaged in sexual acts in front of Maria B., when he slept during his shift instead of caring for Maria B., when he failed to use an aseptic technique while working with Maria B.'s trach, and by covering Maria B.'s eyes with a towel causing her distress, as is set forth in paragraphs 16 through 22 above, which are incorporated herein as though set forth in full.

SECOND CAUSE FOR DISCIPLINE

(Incompetence)

- 24. Respondent is subject to disciplinary action for unprofessional conduct under section 2761(a)(1) of the Code in that Respondent demonstrated incompetence as follows:
- a. While providing nursing care to patients at Golden Touch III, Respondent failed to exercise the degree of learning, skill, care and experience ordinarily possessed and exercised by a competent registered nurse, when he failed to verify the medical conditions of two patients prior to assuming care, when he failed to acquaint himself with the location of the diabetic supplies, when he failed to transport two patients who required a higher level of care from Golden Touch III and when he failed to intervene and act as their advocate on behalf of the patients, as is set forth in paragraphs 13 through 15 above, which are incorporated herein as though set forth in full.

b. While caring for Maria B., Respondent failed to exercise the degree of learning, skill, care and experience ordinarily possessed and exercised by a competent registered nurse, when he failed to use aseptic technique while working with Maria B.'s trach, when he failed to close the blinds while bathing Maria B.; when he slept, used his cellular telephone, and watched television; and when he engaged in repeated sexual acts instead of caring for Maria B., as is set forth in paragraphs 16 through 22 above, which are incorporated herein as though set forth in full.

THIRD CAUSE FOR DISCIPLINE

(Sexual Misconduct)

25. Respondent is subject to disciplinary action for unprofessional conduct under section 726 of the Code in that while on duty as a registered nurse, Respondent engaged in acts of sexual misconduct when he repeatedly committed lewd sexual acts next to and in front of an elderly patient, Maria B., as is set forth in paragraphs 16 through 22 above, which are incorporated herein as though set forth in full.

FOURTH CAUSE FOR DISCIPLINE

(Unprofessional Conduct)

- 26. Respondent is subject to disciplinary action for unprofessional conduct under section 2761(a) of the Code in that while on duty as a registered nurse, Respondent engaged in unprofessional conduct as follows:
- a. At Golden Touch III, Respondent provided care and services to patients without the appropriate information regarding their care needs, failed to acquaint himself with the location of the diabetic supplies, and provided direct care to a patient with a tracheostomy and a feeding tube, before reviewing physician orders for her care needs, as is set forth in paragraphs 13 through 15 above, which are incorporated herein as though set forth in full.
- b. While Respondent was on duty as a registered nurse for Maria B., Respondent repeatedly engaged in lewd sexual acts next to and in front of Maria B., entered her bedroom dressed in a towel, failed to close the blinds while bathing Maria B., slept during his shift instead of caring for Maria B., and used his cellular telephone and watched television instead of caring

1	for Maria B., as is set forth in paragraphs 16 through 22 above, which are incorporated herein as			
2	though set forth in full.			
3	PRAYER			
4	WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,			
5	and that following the hearing, the Board of Registered Nursing issue a decision:			
6	1. Revoking or suspending Registered Nurse License Number 673160, issued to Alfredo			
7	Villagracia Ruiz;			
8	2. Ordering Alfredo Villagracia Ruiz to pay the Board of Registered Nursing the			
9	reasonable costs of the investigation and enforcement of this case, pursuant to Business and			
10	Professions Code section 125.3;			
11	3. Taking such other and further action as deemed necessary and proper.			
12				
13	DATED: November 21, 2012 Joseph T. Deelley LOUISE R. BAILEY, M.ED., RN			
14	Executive Officer Board of Registered Nursing			
15	Department of Consumer Affairs State of California			
16	Complainant SD2012704076/70627146.doc			
17				
18				
19				
20				
21				
22				
23				
24				
25				
26				
27				
28				

KAMALA D. HARRIS 1 Attorney General of California 2 JAMES M. LEDAKIS Supervising Deputy Attorney General NICOLE R. TRAMA 3 FILED Deputy Attorney General State Bar No. 263607 110 West "A" Street, Suite 1100 4 NOV 13 2012 San Diego, CA 92101 P.O. Box 85266 5)AH SD San Diego, CA 92186-5266 Telephone: (619) 645-2143 6 Facsimile: (619) 645-2061 Attorneys for Petitioner 8. BEFORE THE OFFICE OF ADMINISTRATIVE HEARINGS 9 STATE OF CALIFORNIA 10 Case No. 2013-298 11 In the Matter of the Petition For an Interim Suspension Order Against: OAH Case No. 2012100758 12 STIPULATED ORDER FOR INTERIM 13 ALFREDO V. RUIZ SUSPENSION OF LICENSE PURSUANT 9522 Carroll Canyon Road, #121 TO BUSINESS & PROFESSIONS CODE 14 San Diego, CA 92126 §494 15 Registered Nurse License No. 673160 16 Respondent. 17 IT IS HEREBY STIPULATED AND AGREED by and between the parties in this 18 19 proceeding that the following matters are true: Louise R. Bailey, M.Ed., RN (Complainant and Petitioner) is the Executive Officer of 20 the Board of Registered Nursing. She brought this action solely in her official capacity and is 21 represented in this matter by Kamala D. Harris, Attorney General of the State of California, by 22 Nicole R. Trama, Deputy Attorney General. 23 Respondent Alfredo V. Ruiz, is represented in this proceeding by attorney Eric R. 24 Stene, Esq.: 26 111 27 111: 28 111 Stipulated Order for Interim Suspension of License (OAH Case No. 2012100758)

- 3. Petitioner filed a Petition for Interim Suspension Order (Petition) against Alfredo V. Ruiz in Board of Registered Nursing Case No. 2013-298, OAH Case No. 2012100758;
- 4. On October 24, 2012, an Ex-Parte hearing on the Petition was heard by an Administrative Law Judge of the Office of Administrative Hearings and an interim suspension order was issued to Respondent Alfredo V. Ruiz, Registered Nurse License No. 673160, to restrict him from working for or performing any nursing services for a home health agency and from working the same shift as Russel O. Torralba in the same hospital. The Court found that permitting Respondent Alfredo V. Ruiz to continue to engage in the practice of nursing will endanger the public health, safety and welfare;
 - 5. The Court set a noticed hearing on the Petition for November 14, 2012;
- 6. Respondent Alfredo V. Ruiz hereby waives his right to the noticed hearing on the Petition pursuant to Business and Professions Code section 494(c);
- 7. Respondent Alfredo V. Ruiz agrees that his Registered Nurse License No. 673160 shall be completely suspended without conditions pursuant to Business and Professions Code section 494;
- 8. Respondent Alfredo V. Ruiz is hereby prohibited from practicing registered nursing in any setting, including hospitals, pending a hearing on the Accusation that will be filed in this matter;
- 9. Pursuant to Business and Professions Code section 494(f), the Accusation against Respondent Alfredo V. Ruiz shall be filed within 15 days of the issuance of this Order;
- 10. Respondent Alfredo V. Ruiz is entitled to a hearing on the Accusation within 30 days after he files a Notice of Defense as is set forth in Business and Professions Code section 494; and
- 11. The parties understand and agree that facsimile copies of this Stipulation, including facsimile signatures thereto, shall have the same force and effect as the originals.

ACCEPTANCE

Thave carefully read the above Stipulated Order for Interim Suspension of License and have fully discussed it with my attorney, Eric R. Stene. I understand the stipulation and the effect

1	it will have on my Registered Nurse License. I enter into this Stipulated Order for Interim			
2	Suspension of License voluntarily, knowingly, and intelligently, and agree to be bound by the			
3	Order.			
4				
5	DATED: 11-13-12			
6	ALFREDO V. RUIZ, Respondent			
7	I have read and fully discussed with Respondent Alfredo V. Ruiz the terms and conditions			
8	and other matters contained in this Stipulated Order for Interim Suspension of License. I approve			
9	its form and content.			
10	DATED: 11/13/12			
11	ERIC R. STENE, Attorney for Respondent			
12	<u>ENDORSEMENT</u>			
13	The foregoing Stipulated Order for Interim Suspension of License is hereby respectfully			
14	submitted for consideration to the Office of Administrative Hearings.			
15				
	DATED: 11/13/12 Respectfully submitted,			
16	KAMALA D. HARRIS Attorney General of California			
17	James M. Ledakis			
18	Supervising Deputy Attorney General			
19	NICOLE R. TRAMA			
20	Deputy Attorney General Attorneys for Complainant			
21				
22	IT IS SO ORDERED pursuant to the above Stipulation that Respondent Alfredo V. Ruiz's			
23	Registered Nurse License No. 673160 is suspended and Respondent Alfredo V. Ruiz is prohibited			
24	from practicing registered nursing until a final decision on the Accusation in this matter becomes			
25	effective, or until this interim suspension order is modified or vacated.			
26	Dated: 13. 13. 2012			
27	Administrative Law Judge			
28	SD2012704138/70645065.doc Office of Administrative Hearings ACR AVOID 3			
	Stipulated Order for Interim Suspension of License (OAH Case No. 2012100758)			

BEFORE THE OFFICE OF ADMINISTRATIVE HEARINGS STATE OF CALIFORNIA

22

23

24

25

26

27

28

In the Matter of the Petition For an Interim Suspension Order Against:

ALFREDO V. RUIZ

Registered Nurse License No. 673160

Respondent.

Case No. 2013-298

INTERIM SUSPENSION ORDER PURSUANT TO BUSINESS & PROFESSIONS CODE § 494

Date: October 24, 2012

Time: 1:30 p.m.

Place: Office of Administrative Hearings, 1350 Front Street, Suite 3005

San Diego, CA 92101

The Office of Administrative Hearings having presided over the above-entitled matter, having reviewed and considered the Petition for Interim Suspension Order including the Memorandum of Points and Authorities and the Declarations and Exhibits filed in support thereof; Exhibits filed in support of respondent's opposition to the petition; and oral argument;

IT IS HEREBY ORDERED AND ADJUDGED THAT:

- 1. This is a proper case for the issuance of an interim order of suspension in that permitting Respondent Alfredo V. Ruiz to continue to engage in the practice of nursing will endanger the public health, safety, and welfare;
- 2. Serious injury will result to the public before the matter could be heard on notice;
- 3. Therefore, pending further order from the Office of Administrative Hearings or the Board of Registered Nursing, License No. 673160 issued to Alfredo V. Ruiz, shall be, and hereby is immediately restricted as follows:
- a. respondent shall not work for or perform any nursing services for a home health agency;
 - b. respondent shall work for and perform nursing services only in a hospital;

1	c. respondent shall not work the same shift in the same hospital as Russel Olvena			
2	Torralba;			
3.	d.	respondent shall ensure that he does not work the same shift in the same		
4	hospital as Russ	hospital as Russel Olvena Torralba; and		
5	e.	respondent shall notify his i	mmediate supervisor be	fore every shift he begins
6	that he is not pe	permitted to work the same shift in the same hospital as Russel Olvena Torralba.		
7	4.	A copy of this Interim Order of Suspension shall be served on Respondent via		
8	Overnight Mail	ight Mail Delivery Service, Certified Mail and First Class Mail at his address of record on		
9	file with the Board of Registered Nursing.			
10:	ITI	S SO ORDERED on this 24th	th day of October 2012.	
11	·			
12			(I san)	. Much
13	· ·		ALAN S. METH	
14			ADMINISTRATIVE OFFICE OF ADMIN	LAW JUDGE IISTRATIVE HEARINGS
15				
16				
17				·
18				
19				
20				
21				·
22				
23				
24				
25				٠.
25 26				
26				